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Medical Transportation Coordination Centre – Manitoba Earns Accreditation as an Emergency Medical Dispatch Center of Excellence from The International Academies of Emergency Dispatch

SALT LAKE CITY, UT – Medical Transportation Coordination Centre – Manitoba was approved as an Emergency Medical Dispatch Center of Excellence on April 18, 2016 by the Board of Accreditation of the International Academies of Emergency Dispatch (IAED).

Therefore, Medical Transportation Coordination Centre – Manitoba earned the distinguished honor of becoming the 213th Emergency Medical Dispatch Accredited Center in the world.

The IAED is a non-profit standard-setting organization promoting safe and effective emergency dispatch services world-wide. Comprised of four allied Academies for medical, fire, police, and emergency communication nurse system dispatching, the IAED supports first-responder related research, unified protocol application, legislation for emergency call center regulation, and strengthening the emergency dispatch community through education, certification, and accreditation. An Accredited Center of Excellence (ACE) is the highest distinction in 9-1-1 emergency communication services.

Medical Transportation Coordination Centre – Manitoba achieved accreditation for demonstrating compliance to the Medical Priority Dispatch System (MPDS) and the associated “20 Points of Excellence”. The “20 Points of Excellence” encompass international practice standards of excellence for Emergency Medical Dispatch (EMD). This level of operational effectiveness addresses system oversight, quality improvement programs, and individual certification of all emergency call-takers. Accreditation is a voluntary accomplishment that demonstrates an unprecedented dedication to public safety from not only each individual within the communications center, but also the administration.

In addition to being featured in the next issue of *The Journal of Emergency Dispatch*, **Medical Transportation Coordination Centre - Manitoba** will be recognized on The International Academies of Emergency Dispatch’s website

(<http://www.emergencydispatch.org/AccredCurrentAces>).

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International Academies of Emergency Dispatch (IAED)

IAED website: www.emergencydispatch.org